

Upholstery Limited Warranty

This warranty applies to Comfort Style Canada (CSC) residential upholstery products.

This warranty applies under normal, non-commercial use and terminates in the event of resale. Improper cleaning voids any warranty. Re-covering the frame voids all warranties because in re-covering the frame, some of the components may be changed. This warranty does not cover damage as a result of misuse, abuse, accident, commercial use, or shipping damage.

This warranty does not cover floor samples or products designed “AS IS” at the time of purchase. All warranty periods indicated in this warranty begin at the date that your furniture is initially shipped.

Frames: Comfort Style Canada warrants to you, the original retail purchaser, protection against manufacturing defects of frames, for a limited lifetime warranty.

Springs: Comfort Style Canada warrants to you, the original retail purchaser, protection against manufacturing springs for a time of 5 years.

Cushion: Comfort Style Canada warrants to you, the original retail purchaser, for protection against abnormal loss of resiliency of the upholstered furniture, for one year. Abnormal wear and loss of resiliency should not be confused with softening and flattening of the foam and fibers, which are considered to be normal wear, and not a manufacturers defect.

Filling Materials: Comfort Style Canada warrants to you, the original retail purchaser, protection against loss of resiliency of filling materials for one year. Compressing of polyester with use is not considered loss of resiliency. From time to time, your upholstered furniture requires to be “fluffed up” with regular use.

Sleeper Mechanism: Comfort Style Canada warrants to you, the original retail purchaser, protection against manufacturing defects of the sleeper mechanisms for three years.

Mattress: Comfort Style Canada warrants to you, the original retail purchaser, protection against manufacturing defects and the loss of foam resiliency of the innerspring sleeper mattress, excluding cover, for one year. Softening of foam is a normal condition and does not constitute a loss of resilience.

Fabrics: Are warranted only to the extent of the warranty provided to Comfort Style Canada by its fabric suppliers. Manufactures of upholstery fabrics do not guarantee their products for wearing quality, colour-fastness, shrinking, wrinkling and stretching of fabric. All those properties indicated are not covered under this warranty.

Leathers: Comfort Style Canada warrants to you, the original retail purchaser one year warranty on all leather products.

Note: Every hide is uniquely enhanced by its natural features. Wrinkles, scratches, insect bites, healed scars and other natural marking should not be considered flaws. Colour variations occur normally within a hide, and from hide to hide.

This warranty protects you only when you purchase Comfort Style Canada from an authorized dealer. If you find a problem, all claims for warranty service must include the original proof of purchase for the product, followed by a brief written description of the defect and must be made through the retailer where the upholstered furniture was purchased. Please note, some repairs can be taken care of in your home by your authorized dealer. If the dealer feels that factory service is needed, Comfort Style Canada will assist you. Comfort Style Canada is not responsible for transportation costs from your home to the retailer, nor the costs for transportation to and from our factory.

Effective Jan 1, 2013

ANY AND ALL IMPLIED WARRANTY COVERAGE, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THE EXPRESS WARRANTY ON THIS PRODUCT AND ON THE PARTICULAR PORTION OR PART OF THE PRODUCT IN QUESTION. THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL AND WRITTEN, EXPRESS OR IMPLIED. IN NO EVENT WILL COMFORT STYLE CANADA BE LIABLE TO YOU FOR ANY DAMAGES, INCLUDING INCIDENTAL OR CONSEQUENTIAL DAMAGES, ARISING OUT OF THE USE OR INABILITY TO USE THIS PRODUCT.